10. DATA AND STATISTICS THROUGH OFFICIAL AND UNOFFICIAL SOURCES

What Is It?
At its best, statistics are used to track, monitor and inform policy making and implementation in a transparent, participatory and accountable manner. However, major challenges continue to face the SDG 16 data community, affecting not just coverage but also the quality of data available for SDG 16 targets and their impact on the rest of the 2030 Agenda. The following section briefly outlines challenges and solutions proposed.

The inclusion of SDG 16 in the indicator framework of the 2030 Agenda constituted a major milestone in the evolution of governance statistics. It reinforced worldwide attention on this area of statistics and is likely to be a major driver of demand for such data over the coming years. However, official statistics on those topics covered by SDG 16 are less developed compared to other sectors, e.g., poverty, health and education. SDG 16 therefore presents a unique opportunity for countries to invest in official statistics. Countries need to overcome resistance in the production and use of official statistics on ‘sensitive’ topics and those that are perceived to be difficult to measure and to continue to fortify the independence of National Statistics Offices (NSOs).

As captured in the SDG 16 Data Initiative’s 2019 Global Report, significant data gaps remain in the official SDG 16 indicators due to methodological issues, limited resources, and the capacity of national statistical offices (NSOs) to collect data. Second, many conceptual gaps needed to be overcome within the official SDG 16 indicators themselves.

and there has been recent progress – an indicator on civil justice was adopted in March 2020 (16.3.3) and all Tier-3 indicators have been reclassified as Tier-2.

Despite these breakthroughs – challenges persist. Finally, the very nature of what SDG 16 tries to measure is often politically sensitive. For example, while some countries are more open to highlighting internal challenges with regards to corruption, this is not the norm.

To address the first two challenges, the SDG 16 Data Initiative among others, has proposed broadening global and national monitoring of SDG 16 to include non-official data sources alongside official data sources. It specifically recommends: expanding the number of civil society data producers and other non-official data producers – especially those representing local and marginalized voices; adding indicators that more accurately reflect target objectives; and increasing acceptance by Member States, NSOs and UN custodian agencies of the role and place of civil society non-official methodologies and data in monitoring processes.

An important delineation to make at the outset is to differentiate between data and statistics. When data production is increasing exponentially, this demonstrates that the raw information from surveys, administrative records, social media, internet, satellite imaging, etc. is increasing. However, these are not statistics and cannot necessarily be transformed into statistics.

To address the critical gaps in official statistics for measuring SDG 16, the Praia Group’s Handbook on Governance Statistics...
highlights the benefits of strengthening collaboration between NSOs and other entities inside and outside government, while reiterating the centrality of NSOs as the coordinating node of national statistical systems. 235 This includes better integration of often-underutilized administrative data systems across government institutions – electoral management bodies, public service commissions, ministries of public administration, parliamentary and ministerial secretariats, judicial service commissions, ministries of justice, health and education institutions, and NHRIs. This also entails an exploration of unofficial data sources to complement more traditional ones. As understood by the Praia Group, unofficial data producers include civil society, academia, representatives of groups at risk of discrimination and unofficial sources like crowdsourcing and ‘big data’, among others. The essence here is to differentiate official and unofficial data producers – more than the data itself, it is necessary that CSOs and other data producers be considered part of the National Statistical System.

Analysis of the VNRs makes clear that the lack of reliable and disaggregated statistics is one of SDG 16’s top challenges for all countries. Further, set against a global pandemic backdrop, traditional data collection, such as in-person household surveys, will be increasingly untenable. Moving forward, this calls for greater collaboration and coordination amongst all SDG 16 data actors.

Why Is It Important?
Evidence shows that monitoring and reporting are critical to driving action and demonstrates significant data gaps in measuring progress on SDG 16 and therefore in VNR and post-VNR processes for strengthened implementation. Therefore, greater investment in data sources, especially to the NSOs, as well as greater collaboration across data producers, such as civil society, is critical to measuring progress and driving implementation. In so doing, privacy questions must also always be addressed.

NSOs may face challenges across several fronts:

- Data collection and data disaggregation in terms of non-discriminatory law and policies, as well as human rights violations, given their relative proximity to and interaction with relevant communities and individuals.
- Such data can then support the design and implementation of people-centred, national and local development policies, strategies and plans, as linked to VNRs or VLRs (for more on VLRs, see chapter 4).

Ultimately, greater coherence, communication and collaboration are required among NSOs, UN custodian agencies, NHRIs, civil society and others. In a world increasingly dominated by data (rigorous and weak) and struggling with a global pandemic, this type of collaboration is even more important to ensure that no one is left behind. As highlighted by

2019 Institute of Economics and Peace SDG 16+ Progress Report

collecting data on SDG16 is particularly important in countries that are at risk of falling into conflict.\textsuperscript{238}

**How Can This Be Used?**

In collecting data, NSOs and others often draw data from surveys (including household surveys, business surveys and population surveys) as well as censuses, administrative records, expert assessments and, increasingly, ‘big data’, often using multiple sources to assess progress on an indicator.\textsuperscript{239} In more remote or conflict-affected areas, new technologies, such as satellite data and imagery, may be well-equipped to address a lack of data. In terms of indicators, perception and experience-based indicators are key to accurately measuring progress, to mainstreaming gender and to leaving no one, including youth and refugees, behind.\textsuperscript{240}

Many countries have plan to improve data collection through National Statistical Development Strategies. Across sectors and stakeholders, innovative, multi-stakeholder approaches are being advanced to bring different data sources together, as led by governments, civil society, the UN, international organizations and others.\textsuperscript{241} Particularly from a LNOB perspective, initiatives such as the Leave No One Behind Project focus on community-driven data to fill knowledge gaps at the local level in SDG monitoring and better understand drivers of vulnerability and marginalization.\textsuperscript{242}

The examples and case studies below, from indicator identification and methodological standards to bridging gaps in data sources and civil society spotlight reports, highlight various approaches taken to strengthen data for SDG 16.

In the absence of a single set of agreed definitions and categories for the information required for the SDG 16.1.2 indicator, the OHCHR, the custodian agency for this indicator (in addition to 16.10.1, 16.A.1 and 10.3.1/16.b.1) held consultations and coordination events with institutions working on conflict-related issues to harmonize and build upon existing standards and methodologies and to integrate available data into a single collection that serves the purposes of this indicator.\textsuperscript{243} This process has involved a range of stakeholders, including NSOs, as part of the work of the Praia City Group on Governance Statistics and the Global Alliance of NHRI.

Separately, and as highlighted earlier, civil society Spotlight Reports or parallel reporting offer an important means of addressing what many see as weaknesses in the official monitoring framework – the multi-dimensional nature of targets, data availability and the perceived credibility (or lack of credibility) of data generated by government agencies.


\textsuperscript{242} The Leave No One Behind Project was launched as a partnership of 12 international civil society organizations in 2017.


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**Leave No One Behind Project**

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SDG Corruption Monitoring Dashboards: the Rwandan Experience of Mainstreaming SDG 16

Starting in 2018, Transparency International (TI) Rwanda began to support national efforts to produce the country’s 2019 VNR. From the beginning, TI Rwanda was keen to emphasize the linkages between corruption and the SDGs and so produced a scoping study on the effect of corruption on national efforts to meet SDGs 1, 3, 4, 5, 8 and 13.

While corruption is relatively high on the national agenda, key SDG implementers in line ministries are not sufficiently sensitized to the risks that corruption poses to the country’s targets under the 2030 Agenda. To address this issue, TI developed a comprehensive approach intended to: (1) produce evidence that corruption hinders progress towards national development goals; (2) identify innovative mechanisms to mitigate corruption risks in SDG implementation; and (3) track the effectiveness of these measures over time jointly with SDG implementers.

The approach involves producing a one-page ‘dashboard’ that combines official and non-official data sources for each SDG relevant to TI Rwanda’s work. By consolidating various scattered datasets into one coherent framework, the dashboard provides a highly actionable roadmap to reduce corruption vulnerabilities in SDG implementation. The approach involves a three-step process intended to bring together the various data and expertise used by individual programmes into a single dashboard tailored to individual SDGs.

First, an initial corruption risk assessment is conducted in collaboration with sectoral experts to identify and prioritize the main risks at each stage of the SDG sectoral value chain, from the policymaking level to the point of service delivery. Once risks have been mapped for each SDG of interest, the second step is to launch consultations with government, businesspeople and affected communities to match each prioritized corruption risk to corresponding anti-corruption safeguards designed to mitigate that risk. The final stage involves producing a monitoring framework that pairs each anti-corruption safeguard identified to a combination of different indicators that consciously draw on a range of data sources to provide a holistic appraisal of the effectiveness of anti-corruption mechanisms in place.

Synthesizing this information into the dashboard’s monitoring framework allows SDG implementers to track whether their programmes are becoming more or less vulnerable to corruption, based on an overarching conceptual model that is sensitive to local context. While the tool is in the early stages of implementation, it is already clear that it lends itself to evidence-based advocacy, as it provides an at-a-glance understanding of the corruption risks that can undermine progress towards individual SDGs.

That each dashboard’s framework draws on different data providers, including government sources and third-party assessments as well as data produced by the organization itself, is a strength of the tool, as it allows for the verification, comparison and triangulation of the official narrative as told in the VNR. As such, it is clear that the country’s VNR is simply a first step in the process and that the official indicator set agreed upon by the IAEG must be complemented with more locally meaningful data to ensure transparency, accountability and participation in the 2030 Agenda.

Take-aways and Recommendations: TI Rwanda believes that the tool could be further developed into a multi-partner project by which different organizations input different data, building on the monitoring processes of each. Ultimately, the tool could be transferred to impartial government agencies, such as NSOs, to institutionalize the monitoring of governance issues in SDG implementation. Another possibility involves modifying the dashboard to turn it into a tool for community action to help citizens hold local leaders accountable in reporting corruption incidences.

SDG Corruption Monitoring Dashboards: the Rwandan Experience of Mainstreaming SDG 16, cont.

A key lesson has been the pivotal importance of outreach; early communication is needed to ensure that relevant stakeholders feel addressed and know that the tool is holding them to account for their performance on specific SDGs. So far, TI Rwanda has combined desk research with online expert surveys, followed up by workshops to assess the severity of risks identified. Hosting small multi-stakeholder workshops with experts from government, the private sector and civil society during the process of developing each SDG dashboard was beneficial. The reason for this is that involving partners at an early stage helped to nurture ownership and buy-in from government and non-government representatives, which also facilitates subsequent access to the data needed to monitor progress.

* An Example of a Country Score Card is included in the Appendix.
* This case study was provided by Transparency International Rwanda.

In The Netherlands, the Dutch National Statistics Office (CBS), starting with only 30 percent coverage of the SDG indicators in 2016, embarked on an extensive process of consultation with 30 different data-producing organizations, many coming from civil society with a record of independence and being responsible with data protection. This consultation led to supplementary data that met a set of criteria and guaranteed compliance with standards of data produced by CBS. The result of this process was a rise to 51 percent in coverage of the SDG indicators.

Office for National Statistics (ONS), UK: User-Friendly Portals and Inter-governmental Data Focal Points

The role of ONS is to provide UK data for the global SDG indicators; it is in this way that ONS supports the UK Government and non-government actions in their work implementing the SDGs. In line with the ethos of transparency and ‘accountable and inclusive institutions’, ONS UK publishes all of its SDG data on an open-source, reusable, customizable and user-friendly website developed specifically for this purpose. This sets a baseline for future reports, allowing us to see what progress has been made.

In supporting and streamlining the data collection process during the VNR process, ONS UK provided templates to other government departments to complete when compiling tables and charts to make quality assurance easier. ONS UK based these in part on the methodology requirements in the UN Statistics handbook on SDG indicators. Further, ‘check-in’ meetings (similar to ‘office hours’) were set for designated times and online chat functions were available for data focal points across government to ask questions. Overall, ONS UK worked with a number of stakeholders to promote the VNR and to recruit case studies and engage in the VNR process and produced a strongly data-led VNR.

Following publication, ONS UK worked with the lead policy team on VNR follow-up and review. This involved internal ‘wash-up’ meetings with statistical contacts and external ones with stakeholder groups. ONS UK continues to use the network of contacts built during the process to identify new data sources.

Take-Aways and Recommendations: Processes give all those involved in the preparation of the VNR the support they need. Quality review is also key and, for follow-up, it is important to maintain a clear audit trail and to maintain the relationships/networks established for future action. The VNR provides a baseline so that future reports can focus on progress made since the first. Going forward, guidelines on how to prepare a second VNR as a follow-up, rather than as a second, stand-alone report, would make it easier to more meaningfully measure progress over time. Further, more and better disaggregated data would enable policymakers and non-governmental decision makers to make better-informed decisions for a sustainable future.

* This case study draws from interviews with ONS, UK.

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Transparency International SDG 16 Spotlight Reporting: Tracking Global Progress Towards Anti-Corruption Targets

In 2017, Transparency International (TI) developed a common methodology to enable civil society organizations to track their countries’ progress towards four SDG 16 targets especially relevant for anti-corruption: 16.4 on illicit financial flows, 16.5 on corruption and bribery, 16.6 on accountable and transparent institutions and 16.10 on access to information and fundamental freedoms. Since then, over 45 of TI’s national chapters have used the tool to produce spotlight reports that provide independent appraisals of their governments’ anti-corruption efforts, which are essential to improve implementation of the 2030 Agenda across all SDGs.

Recognizing the lack of available data for the IAEG-SDG indicators, TI’s methodology intentionally deviates from the official indicator set, drawing on a wider range of alternative data sources to scrutinize the often-uncritical assessments of national progress presented in VNRs. Going beyond the narrow understanding of corruption captured by the official global indicators, TI’s spotlight reports provide a more holistic assessment of the underlying conditions and drivers of corruption at national level.

The overall aim has been to produce evidence to supplement the official government reports submitted as part of the VNR process. Looking at the quality of national legislative and institutional anti-corruption frameworks and their actual implementation, the tool is designed to enable chapters and other national stakeholders to develop actionable recommendations across a range of relevant policy areas, from anti-money laundering to whistleblowing. In this way, the approach seeks to embed cyclical VNR reporting into a longer process of iterative reform, generating data that can feed into governmental SDG reporting processes in each country.

An independent impact assessment of the tool conducted in 2019 revealed that, among other outcomes, TI’s spotlight reports influenced anti-corruption action taken by governments in Greece and Sri Lanka; informed anti-corruption action taken by international organizations in Togo; enabled TI to establish new partnerships with government agencies in Uganda; and led to a better understanding of national anti-corruption frameworks in Hungary. At national level, there has also been some on-the-ground coordination between TI chapters and other CSOs around VNRs and spotlight reporting.

For these spotlight reports to realize their true potential, however, VNR processes need to give due regard to civil society’s attempt to incorporate a wider range of indicators and data sources than those agreed upon by the IAEG-SDGs. Civil society’s efforts to provide a baseline assessment that can be used as a benchmark to monitor progress towards the 2030 targets should be welcomed by all governments genuinely committed to enhancing peace, justice and strong institutions.

Take-Aways and Recommendations: In many countries, the tool provided a valuable opportunity for civil society organizations to demonstrate their value as providers of actionable data that can help remedy vulnerabilities in a country’s anti-corruption framework. Framing the assessment as a contribution to national-level SDG implementation enabled them to engage government through internationally recognized channels, particularly if findings were used to complement VNR reports.


249 A selection of narrative reports can be found here.


While the bulk of the indicators can be answered through desk research, interviews proved useful in verifying findings and gleaning additional insights from public officials, elected representatives, civil society and private sector firms. Moreover, establishing a working rapport with interviewees in government provided TI chapters with ‘entry points’ to key institutions when it came to the dissemination of findings and advocating for the adoption of policy recommendations. However, given that the primary purpose of Spotlight Reports is to scrutinize government performance, there remains a need for distance and researchers have to be somewhat sceptical of their interlocutors’ assertions. Freedom-of-information requests have proven important in filling gaps where insufficient data is publicly available, not least as they can provide information about implementation and enforcement of anti-corruption measures, with unsatisfactory responses often constituting a finding in their own right.

* An example of a Country Score Card is included in the Appendix.
* This case study was provided by Transparency International.

Finally, collaboration with the private sector is also an area of increasing interest in terms of data collection and monitoring. While this has less been the case for SDG 16 as opposed to other SDGs, the private sector can also be a useful data source in strengthening VNR and post-VNR processes.

**Key Resources:**
- [SDG 16 Data Initiative](https://www.sdg16datainitiative.org), 2019 Global Report;
- [Corruption and the Sustainable Development Goals: Parallel Reporting Tool for 16.4, 16.5, 16.6 and 16.10](https://www.transparency.org), Transparency International (2018);
- [Human Rights Indicators Table, Updated with the SDGs Indicators](https://ohchr.org/en/human-righttopics/human-rights-indicators), OHCHR

**Interviews:** Joanne Evans, ONS, UK; Matthew Jenkins and Jessica Ebrard, Transparency International; Massimo Tomassoli, International IDEA; Fredy Rodriguez, CEPEI; Sarah Long, World Justice Project.